## DETAILS OF DELIVERY UNIT / OFFICE PERFORMANCE INDICATORS AND TARGETS

## METROPOLITAN CEBU WATER DISTRICT

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Major Final Outputs / Responsible Bureaus (1)	Performance Indicator	FY 2017 Target for Performance Indicator 1	FY 2017 Accomplishment for Performance Indicator 1	Performance Indicator	FY 2017 Target for Performance Indicator 2	FY 2017 Accomplishment for Performance Indicator 2	Performance Indicator	FY 2017 Target for Performance Indicator	FY 2017 Accomplishment for Performance Indicator Remarks	Remarks
A. Major Final Outputs (MFOs)	(50:									
Water Facility Service Management	ement									
Corporate Planning Department	Total Barangays Served	138	136	Percentage of Demand Served	49%	44%	Percentage of Barangay with access to Potable Water	94%	93%	2 expansion project completed in San Miguel Cordova and Tamiao Compostela (under the
Production and Distribution Department	Percentage of HH with 24/7 water supply service	84%	84%	Ave Pressure	13 psi	12.98 psi	Ave. Service Hours	22 hrs	22 hrs	Salintubie Project)
Operations Group	Production Volume	236,261 CMD	214,095 CMD	Target Demand Volume	196,300 CMD	169,926 CMD	Demand to Production Ratio	1:1.29	1:1.34	
Water Distribution Service Management	nagement									
Non Revenue Water (NRW) Committee	NRW percentage	30.00%	25.31%	Ave. Meter Accuracy	98%	98.50%	Decrease in NRW Volume		14,974 CMD	Efficient distribution system due NRW reduction programs
Water Quality Division	Heterotrophic Plate Count (HPC)	100% of Samples conform to PNSDW standards	100% of Samples conform to PNSDW standards	Bacteriological Test	95% of Samples without BacT	100% of Samples without BacT	Turbidity	100% of sources must not exceed 5 NTU	100% of sources did not exceed 5 NTU	Potable and Safe Water Service in conformance to
Pipelines Maintenance Group	Mainline Leak Repair . Resolution Time	8 hrs	9.27	Service Connection Leak Repair Resolution time	2 hrs	3.02 hrs	Meter Stand Leak Repair Resolution time	2 hrs	1.24 hrs	quick resolution of leakages
B. Support to Operation (STO)	9)							_		
Human Resource Department	Staff Productivity Index (SC/Emp)	160	222	No. of Personnel with Trainings		428	Recruitment Lead Time	57 WD	25.84 WD	
Corporate Planning Department	Service Charge (1-10)	152.00	152.00	Affordability of minimum charge	not to exceed 5% of the ave LIG	2% of the ave. LIG	Number HH with access to Communal Connections	3800	3480	
Community Relations & External Affairs Department	Customer Satisfaction	Very Satisfactory	Very Satisfactory	Percentage of Complaints Acted	75%	78.00%	Percentage of SC with complaints	4%	3.60%	Minimal complaints due to water service improvement
C. General Administration and Support Services (GASS)	d Support Services (GA	iss)								
BUR									-	
		Obligations BUR			Disbursements BUR					

Date

1/31/18 Date

Approval of 2018 APP	Materials Management Department
Submission of 2018 APP	Materials Management Department

Approved by MCWD board Procurement Leadtime of Directors (Bidding)

129 Calendar Days

No. of Bid Oppurtunities posted at PhilGeps

100% of Bid Oppurtunities posted at PhilGeps

57 Calendar Days

Procurement Monitoring Report

Monthly

Procurement Leadtime (Direct Contracting)

78 Calendar Days

Submitted 11/23/2017 and Procurement Leadtime Approved 11/28/2014 (Shopping)

Materials Management
Department

Department	Collection Ratio	93%	93%	Operating Ratio	88%	83.00%	Current Ratio	2.00	4.00	
Accounting Department	Compliance with COA requirement reporting for Income Statement		Per COA requirement	Compliance with COA reporting for Balance Sheet	Per COA requirement	Compliance with COA requirement Per COA requirement Sheet	Compliance with COA reporting for Statement of Cash Flows	Per COA requirement	Per COA requirement	Compliance with COA requirement reporting for Statement Per COA requirement Per COA requirement Complied COA requirement
Corporate Planning Department	Compliance with LWUA	12	12	Compliance with LWUA reporting for Water	12	12	Compliance with LWUA reporting for Financial	12	12	Complied LWUA
Department  APCPI and APP	Operational Data	ż	12	reporting for Water Quality	12	12	reporting for Financial Data	12	12	requirement
epartment Planning	Compliance with COA reporting for Income Statement Compliance with LWUA reporting for Operational Data			compliance with COA reporting for Balance Sheet Compliance with LWUA reporting for Water Quality	Per COA requirement	Per COA requirement	Compliance with COA reporting for Statement of Cash Flows  Compliance with LWUA reporting for Financial Data	Per COA requirement	Per COA requirement	Complied COA rec

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1,119,704,319	375,431,302	Capital Outlay	999,780,824	Capital Outlay	Financial Management Department
1,534,041,893	1,363,613,239	MOOE	1,303,169,422	MOOE	Department

METROPOLITAN CEBU WATER DISTRICT

		PI 1		0.0	PI 3	P	<u>P</u>	in in	<b>₽</b> ₽	2	1 2		T =	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	טר טר 🏻 🖸	_	Total Control	
			2009	General Administration a		PI 2 affordability	, in	B. Support to Operation (STO)	PI 3 (Timeliness) Adequacy / Reliability of Service	PI 2 (Quality) Profitability	PI 1 (Quantity) NRW	Water Distribution Service Management	PI 3 (Timeliness) Adequacy	Service	PI 1 (Quantity) Access to Potable Water	Water Facility Service Management	A. Major Final Outputs (MFOs)	MFOs and Performance Indicators
C. Current Ratio	B. Operating Ratio	A. Collection Ratio	Sustainability of LWD  Operations	C. General Administration and Support Services (GASS)  Financial Viability and	Percentage of Complaints Acted	Affordability of minimum charge	Staff Productivity Index (SC/Emp)	9	Mainline Leak Repair Resolution Time	Residual Chlorine	Non Revenue Water (NRW)	anagement	Demand to Production Ratio	Percentage of HH with 24/7 water supply service	Percentage of Barangay with access to Potable Water	gement	IFOs)	
ratio	%	%			%	Php	SC/employee		Hrs	%	%		CMD	%	%			Unit
3.58	83%	95%			93.00%	152.00	199		5.26	1.09ppm	23.42%		1:1.31	84%	93%			Department FY 2016 Actual Accomplishmen
2.00	92%	96%			75.00%	152.00	160		10	within the allowable range of 0.3 - 1.5 ppm	30.00%		1:1.30	84%	94%			Department FY 2016 FY 2016 Target for Actual Accomplishment Performance indicator
179%	111%	98%			124%	100%	124%		190%	within range	128%		101%	100%	99%			Accomplishment Rate
Financial Management Department	Financial Management Department	Financial Management Department			Community Relations & External Affairs Department	Corporate Planning Department	Human Resource Department		Pipeline Maintenance Group	Production and Distibution Department	Pipeline Maintenance Group		Production and Distibution Department	Production and Distibution Department	MCWD			Responsible Office / Unit
4.00	83%	93%			78.00%	152.00	222		9.27	1.24 ppm	25.31%		1:1.34	84%	95%			1
2.00	88%	93%			75%	152.00	160		10	within the allowable range of 0.3 - 1.5 ppm	30.00%		1:1.29	84%	%56			Department FY 2017 FY 2017 Target for Actual Accomplishment Performance Indicator
200%	106%	100%		-	104%	100%	139%		108%	within range	119%		104%	100%	100%			Accomplishment Rate
						no rates increase in 2017	No. filling -up of vacant positions			Potable and Safe Water Service in conformance to PNSDW standard	Efficient distribution system due NRW reduction programs				2 expansion project completed in San Miguel Cordova and Tamiao Compostela (under the Salintubig Project)			Remarks

Recommending Approval:

1/31/18 Date

Prepaged by:

Prayaged by:

Plas S BARNIDO

OIC Budget Division

Per COA requirement         Per COA requirement         Complied         Accounting Department         Per COA requirement         Per COA requirement         Complied         Complied COA requirement           complied         complied         Comporate Planning Department / Accounting Department         complied									The second secon			
Complied Accounting Department Per COA requirement Per COA requirement Complied  Corporate Planning Complied Co	0	105%	85.00%	89.00%	Corporate Planning Department / Accounting Department				period of submission	Budget Utilization Rate		PI 4
Complied Accounting Department Per COA requirement Per COA requirement Complied  Corporate Planning Complied Co	0	100%	30%	100 of AOM Acted					period of submission	Compliance with COA AOM		PI 3
Complied Accounting Department Per COA requirement Per COA requirement Complied  Corporate Planning complied comply Complied					Departitions							Т
Complied Accounting Department Per COA requirement Per COA requirement Complied	Complied LWUA requirement	Complied	comply	complied	Corporate Planning Department / Accounting	Complied	comply	complied	period of submission	Compliance with LWUA reporting requirements		
	Complied COA requirement	Complied	Per COA requirement	Per COA requirement	Accounting Department	Complied	Per COA requirement	Per COA requirement	submission	reporting requirements	2	PI 2
									period of	Compliance with COA		

Date