



Republic of the Philippines
Metropolitan Cebu Water District

Lapu-Lapu - Magallanes Sts., Cebu City
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MCWD FREEDOM OF INFORMATION (FOI) FEEDBACK REQUEST FORM

Client's Name:	
Address:	
Date:	

Kindly rate the service of the Metropolitan Cebu Water District (MCWD) in answering the information/data requested using the following rating scale:

Excellent	Very Satisfactory	Satisfactory	Fair	Needs Improvement
5	4	3	2	1

If rating = "Needs Improvement", please indicate how we can improve in the Remarks column.

Questions	5	4	3	2	1	Remarks
1. Are you satisfied with the handling of your FOI request?						
2. Did you receive the information within 15 to 35 working days?						
3. For unsuccessful request, are you satisfied with the reason provided? <i>(please skip if not applicable)</i>						
4. For successful request, was the response you received easy to understand?						
5. Did you feel that we communicated with you effectively, from start to finish?						
6. Is there anything we could do to improve our service in the future?						

Signature: _____